

Subject: Transport Canada Recall No. 2026-248
ABC Recall No.: SB2540
NHTSA Recall No.: 26V191 (RCAK-26V191-5904)

Defect: Front Entrance Door Glazing
Affected Units: Van Hool buses model year 1999 – 2013

Date: May 13th, 2026

This notice is sent to you in accordance with the requirements of the *Motor Vehicle Safety Act*. This notice applies to your vehicle(s) with VIN: (see attached list of affected VINs make and model).

This is to inform you that your vehicle may be non-compliant with the requirements of the *Motor Vehicle Safety Regulations* and that the non-compliance could affect the safety of a person.

IMPORTANT SAFETY RECALL RAPPEL DE SÉCURITÉ

ABC Bus, Inc., has decided that certain 1999-2013 Van Hool C2045, 2004-2013 Van Hool T2145, 2013-2022 Van Hool vehicles fail to conform to Motor Vehicle Safety Standard (CMVSS) No. 205, "Glazing Materials". Specifically, the front entrance door, lower curb view window may be equipped with glazing material that does not meet the performance and location requirements of CMVSS No. 205. As a result, the subject of vehicles fails to comply with the applicable requirements of the standard. This non-compliance may reduce visibility characteristics associated with the lower curb-view window area and could increase the risk of a crash, which may result in property damage, personal injury, or death.

To remedy this noncompliance, ABC Bus, Inc. will supply permanent, non-transparent vinyl covering to be installed over the lower curb view window. This corrective action eliminates the non-compliant glazing exposure and brings the vehicle into compliance with CMVSS No. 205. This application will take approx. 15 min to apply.

Owners are advised to contact ABC Bus, Inc. to arrange for the remedy to be shipped at no charge (pictures and signed form will need to be submitted to warranty@abc-companies.com once repaired.) Owners may contact ABC Bus, Inc. to request the remedy materials be shipped directly

to them at no charge. Parts required to complete the remedy will be provided free of charge. The remedy should take approximately 15 minutes to complete. If owners/installers need additional assistance to install please contact ABC customer Tech Support team at 1-877-427-7278 option 3.

ABC Bus, Inc.'s responsibility under this recall is limited to the provision of the remedy described herein at no cost to the owner. Reimbursement for pre-notification remedies may be provided, upon submission of appropriate documentation, including proof of payment, repair invoices, and a detailed description of the work performed.

Any lessor receiving this notification must forward a copy of this notice to the lessee within ten (10) days.

If after contacting your dealer and/or our customer care helpline, should you have additional questions in regards to this recall, you may contact Transport Canada - Road Safety, 80 rue Noël, Gatineau, Quebec J8Z 0A1 or call 1-800-333-0510.

WHAT IF YOU NO LONGER OWN THE VEHICLE?

If you no longer own the vehicle, complete the attached Change of Ownership form and mail it to:

ABC Bus Inc.
17469 Colonial Drive
Winter Garden, FL 34787

OR


Contact ABC Customer Care at 1-877-427-7278, option 3 (toll-free).

If you require additional information or assistance in scheduling this repair, please contact ABC Bus, Inc. at (407) 656-7977 or 1-877-427-7278.

ABC BUS, Inc.

CORPORATE HEADQUARTERS

17469 West Colonial Drive,
Winter Garden, FL 34787
800-222-2871 • 407-656-7977 • F: 407-905-7010
abc-companies.com

 PLEASE REVIEW ALL SECTIONS OF THIS DOCUMENT BEFORE PERFORMING ANY ACTION(S) OUTLINED IN THE FOLLOWING PAGES.

NOTICE REGARDING THIS WORK INSTRUCTION

This Work Instruction is issued by ABC Bus, Inc. ("ABC") in connection with NHTSA 26V191.

No-Charge Remedy Available. ABC will perform this installation at no charge at any authorized ABC service location. To schedule service, contact ABC at 1-877-427-7278. ABC recommends professional installation at an authorized ABC facility to help ensure the remedy is properly completed.

Owner-Performed Installation. This Work Instruction is provided as a convenience for owners who choose to perform the installation themselves. Owners who elect to self-install should be aware of the following:

- **Proper completion is required.** This installation is intended to bring your coach into compliance with applicable FMVSS requirements. If the installation is not performed correctly, the coach may remain noncompliant. ABC cannot verify the quality of installations performed by parties other than ABC-authorized personnel.
- **Qualified personnel recommended.** ABC recommends that this work be performed by a qualified technician experienced in motorcoach maintenance. If you choose to perform the installation yourself, read and follow all instructions and safety precautions carefully.
- **Safety precautions.** This procedure involves the use of razor blades and chemical cleaning agents. Wear appropriate personal protective equipment. Review all safety information in Section 2 before beginning work.
- **Instructions current as of date of issuance.** Contact ABC to confirm you are using the most current version of this Work Instruction before proceeding.

Reporting. After completing the installation, please return the enclosed Recall Completion Certification

Form to Warranty@abc-companies.com so that ABC can update its recall completion records.

SAFETY INFORMATION, PREPARATIONS, AND PRACTICES

- Park the coach on a level surface with the front wheels straight. Apply the parking brake and shut down the engine.
- Switch off all systems.
- Turn off the battery master switch.
- Put a "DO NOT OPERATE" tag on the instrument panel.
- Read the entire procedure before beginning to work.
- Wear protective clothing and eyewear.

Personal Protection Equipment (PPE)

- Refer to OSHA document 3151-12R, as well as called out Code of Federal Regulations, for PPE requirements on all duties prior to performing tasks.

Best Practices

- All installations must comply with the following guidelines:
 - Formally trained ABC installation techniques and practices.
 - Items contained in service manuals, maintenance manuals, work procedures, service bulletins, and instruction sheets.

Scope

The following narrative describes the installation of the glass-vinyl cover for all Van Hool models. The installation from start to finish can be expected to take approximately 30 mins per coach. The following instructions are based on a Van Hool CX45; different model years may deviate from what is described in this narrative.

Recommended Tools and Equipment

1. Razor Knife / Blade
2. Squeegee
3. Isopropyl Alcohol (Spray Bottle)
4. Masking Tape
5. Microfiber cloth

Bill of Material (Per Coach)

Qty	UoM	Part Number	Short Number	Description
1	EA	ABC-18345	449126	Vinyl – 23.5” x 35.5”, Black

Instructions *(Pages 3-5)*

1. Clean the lower glass of the entry door using isopropyl alcohol and a microfiber cloth (Figure 1) and **prepare** the supplied 23.5” x 35.5” black vinyl (Figure 2).



Figure 1: Lower Glass Cleaning



Figure 2: Black Vinyl

- Using (3) pieces of masking tape, **stage** the black vinyl over the desired area (Figure 3).
- Remove** the vinyl backing to expose the adhesive.
- Using a squeegee, **begin adhering** the vinyl to the coach. **Start at the trim above the window** (Figure 4).



Figure 3: Staging Vinyl



Figure 4: Adhering Vinyl / Trim Location

- Using a squeegee, **work** from *top-to-bottom* and *left-to-right*, ensuring all bubbles are no longer present (Figure 5).
- Ensure** the entire lower entry door glass is covered. Using a squeegee, **apply** extra pressure along the edges (nearest the Sikaflex area) and beneath the upper trim (Figure 6).
- Using a razor blade, **carefully trim** the edges of the black vinyl along the Sikaflex seam.



Figure 5: Bubble Removal

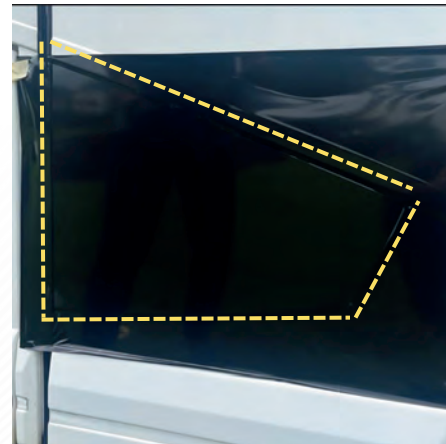


Figure 6: Window Edges

- 8. Remove** the excess black vinyl. **Verify** the edges of the new vinyl are properly adhered (Figure 7).
- 9. Remove** the top layer of protective film from the new vinyl (Figure 8).
- 10. Wipe** the surface clean.



Figure 7: Cut-Vinyl / Adhered Edges

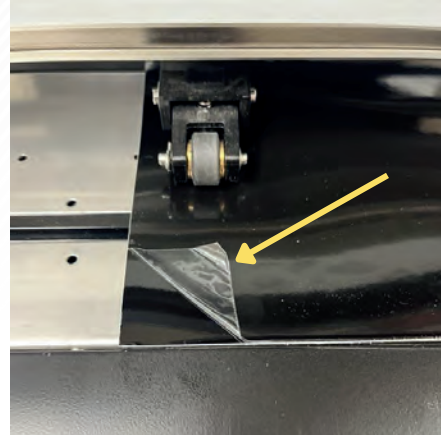


Figure 8: Protective Film Removal

**SEE NEXT PAGE FOR:
RECALL COMPLETION CERTIFICATION FORM**

Recall Completion Certification Form

Recall Campaign: NHTSA 26V191 (Front Entrance Door Glazing)

Customer Information

Customer Name: _____

Company Name (if applicable): _____

Address: _____

City, State, Zip: _____

Phone: _____ Email: _____

Vehicle Information

VIN: _____

Date Recall Completed: _____

Certification Statement

I certify that Recall 26V191 has been completed. A non-transparent vinyl covering has been installed over the lower curb view window in accordance with ABC Bus, Inc. instructions. Supporting photographs documenting the completed repair are included with this submission.

Submission Instructions

Submit this completed and signed form along with supporting photographs to:

Email: Warranty@abc-companies.com

Phone: 877.427.7278, option 5

Submission Instructions

Printed Name: _____

Signature: _____ Date: _____